SpinSci

Patient Comply

93% of patients say the quality of billing and payment experiences impacts decision to return to a healthcare provider

Enabling patients to take control of their bill payments through trust and confidentiality of PCI sensitive information and cloud-based bill pay IVR with out of box integrations to payment gateways.

66% of consumers say they'd switch providers for an easier payment experience and the ability to pay online.
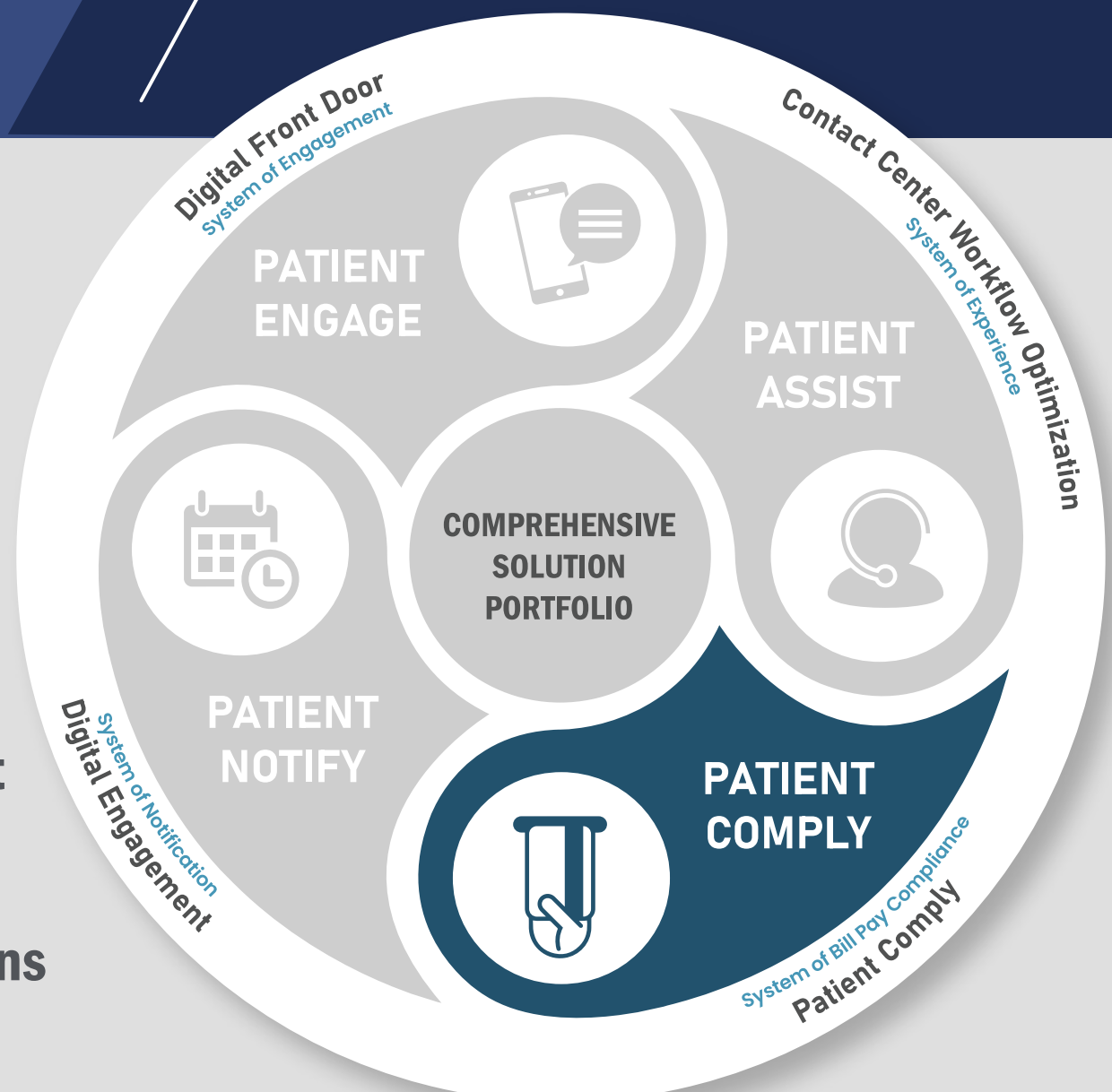
Value Drivers

PCI transactions are secured and in-compliant

Restricts the credit card data to the CDE environment

Does not required integrations to payment gateways

Digital Front Door
System of Engagement

Contact Center Workflow Optimization
System of Experience

PATIENT ENGAGE

PATIENT ASSIST

System of Notification
Digital Engagement

PATIENT NOTIFY

COMPREHENSIVE SOLUTION PORTFOLIO

PATIENT COMPLY

System of Bill Pay Compliance
Patient Comply

Better Access. Better Healthcare.

www.spinsci.com

A midwestern health system was seeking a solution to automate appointment reminders for all clinics

↓51% **Decrease in Patient No-Shows**
Decrease from 18% to 9% due to increase in response rate and flexible process flow

+22.8% **Increase in Response Rate**
Improvement due to implementation of real-time notifications and reminders

Workflow Efficiency **Improved Workflow Efficiency**
Simplified change management process

Our feature rich AI-powered suite of solutions empowers healthcare organizations to enhance patient outcomes while meeting key KPIs.

Key Features

Patient Bill Payment

Provider Bill Payment

Revenue Cycle Management

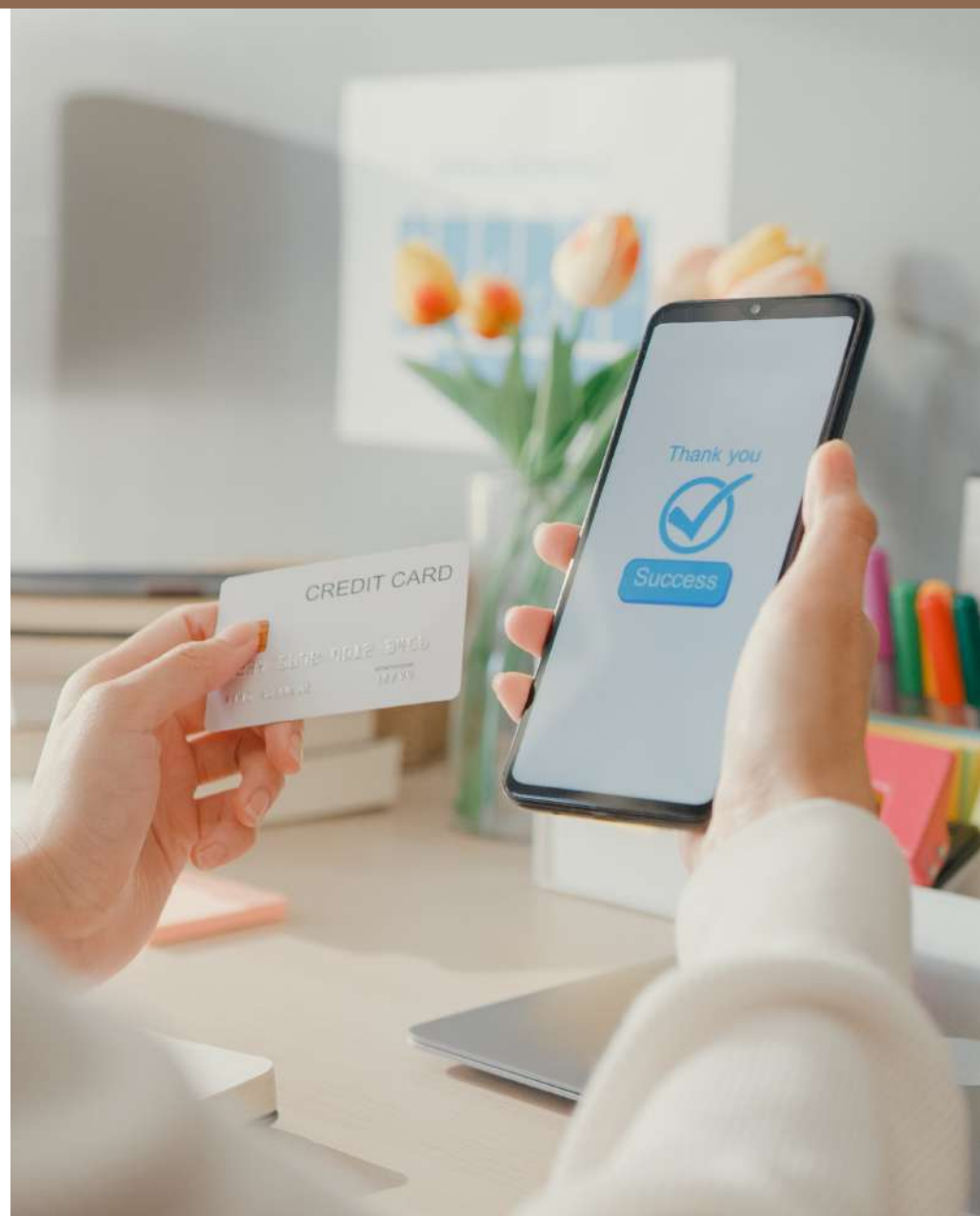**PCI enabled Bill Pay**

Pre-registration

Pre-payment

DTMF Masking

Auto-Pause & Resume

Cloud-based IVR

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SpinSci
Better Healthcare Interactions